

Terms of Service

Effective Date: 4 July 2025

Welcome to Genealogy (PTY)Ltd ("we", "our", or "us"). These Terms of Service ("Terms") govern your use of our website, platform, and services provided through https://www.idverification.net (the "Service"). By registering for an account, accessing, or using our Service, you agree to be bound by these Terms. If you do not agree to these Terms, please do not use the Service.

1. Eligibility and Account Registration

To use the Service, you must:

Be at least 18 years old.

Provide accurate and complete registration information.

Maintain the confidentiality of your account credentials.

Be solely responsible for all activity under your account.

Account Sharing Prohibited

Each account is intended for a single individual or entity. Account sharing is strictly prohibited. We reserve the right to suspend or terminate accounts suspected of being shared.

2. Service Description

We provide an online platform that allows users to:



Verify individual identities using a pay-per-query model (R0.50 per verification).

Upload CSV files for bulk verification processing.

All identity data, results, and systems used in verification are our proprietary intellectual property.

3. Pricing and Payments

Verification cost: R0.50 per identity checked.

Bulk uploads are charged based on the number of records submitted.

Users may purchase credits in advance for use on the platform.

All payments are final and non-refundable unless otherwise required by law.

We reserve the right to modify pricing at any time with reasonable notice.

4. User Credits

Credits purchased are used to access verification services. All members will receive 3 free credit per day.

If credits are depleted, you must purchase additional credits to continue using the service.

Free account holders may receive limited complimentary credits at our discretion.

5. Prohibited Use



You agree not to:

Share or resell access to your account or verification results.

Use the service for unlawful, harmful, or abusive purposes.

Attempt to reverse-engineer, copy, or misuse our systems, data, or algorithms.

Use bots, scripts, or automated tools to interact with the service without prior written permission.

6. Bulk Verification

You may upload CSV files for bulk verification.

You confirm that you have the legal right to process the data you submit.

Uploaded data and verification results remain confidential and are processed securely.

We retain the right to reject or delete files that violate these Terms.

7. Intellectual Property Rights

All content, data, and services provided by us — including verification logic, methods, formats, and results — are protected by intellectual property laws and remain the sole property of [Your Business Name]. You are granted a limited, non-transferable, revocable license to use the Service solely for your own lawful verification purposes.

8. Data Use and Privacy



By using the Service, you agree to our Privacy Policy, which explains how we collect, use, and store your data.

We process personal information solely for the purpose of identity verification and never sell or share your data with third parties without your consent, except as required by law.

9. Termination

We reserve the right to:

Terminate or suspend your access if you violate these Terms.

Revoke credits in cases of abuse or fraud.

Investigate any misuse or security threats associated with your account.

10. Disclaimers

The Service is provided "as-is" and "as available".

We do not guarantee that identity verification results will be 100% accurate or uninterrupted.

You are solely responsible for how you use the verification data.

11. Limitation of Liability

To the maximum extent permitted by law:



We are not liable for indirect, incidental, or consequential damages.

Our total liability to you shall not exceed the amount you have paid for services in the past 6 months.

12. Modifications

We may revise these Terms at any time. Continued use of the Service after updates means you accept the revised Terms. Material changes will be communicated via email or a notice on the website.

13. Governing Law

These Terms are governed by the laws of the Republic of South Africa, without regard to conflict of law principles. Any disputes shall be resolved in the courts of South Africa.

14. Contact

If you have questions about these Terms, please contact:

Genealogy (PTY)Ltd

Email: info@idverification.net

